



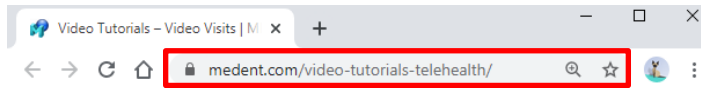
You have been scheduled for a video visit with your NOTCH Provider! During this visit, you and your provider will be able to see and hear each other, even though you are not in the same room.

You can watch a quick video about video visits

here: https://www.medent.com/tutorials_mp4/PatientSideVideoVisits.mp4

Definitions:

- **Web Browser:** What you use to access the internet (explorer,
- **Address Bar:** the box at the top of your web browser screen where you can see the web address:



Before your video visits starts:

1. Open your **Web Browser**. Web browsers that will work for video visits include:



2. Go to <https://www.medentmobile.com/telemed/> to test your web browser.

If you see this screen, you're all set!

Your browser supports this MEDENT Tele-Medicine app

OS	Optimized for
Android	Chrome Samsung Edge Opera
iOS	Safari
Windows	Chrome Firefox Opera
Mac	Safari Chrome

UNSUPPORTED
Your browser does not yet support the use of the MEDENT Tele-Medicine app

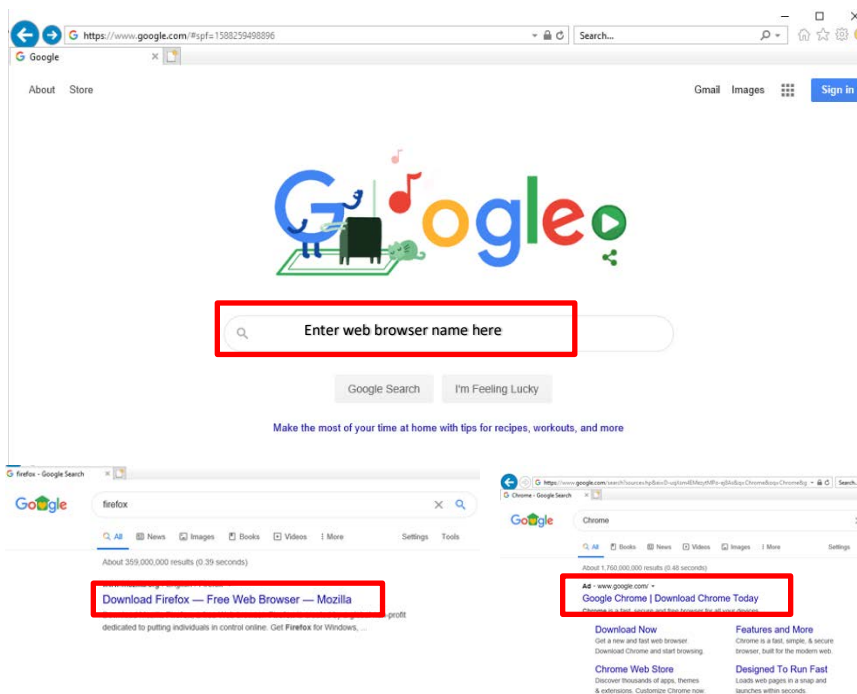
OS	Supported browsers
Android	Chrome Samsung Edge Opera
iOS	Safari
Windows	Chrome Firefox Opera
Mac	Safari Chrome

If you see this screen, your web browser will not work – see instructions for downloading a compatible web browser below



Downloading a web browser - to download a web browser that will work for video visits:

1. Open your existing web browser and search for the new web browser you want to install
2. If you have:
 - a. Android Device: try using Chrome, Samsung, Edge, or Opera
 - b. Windows (PC): try using Chrome, Firefox, or Opera

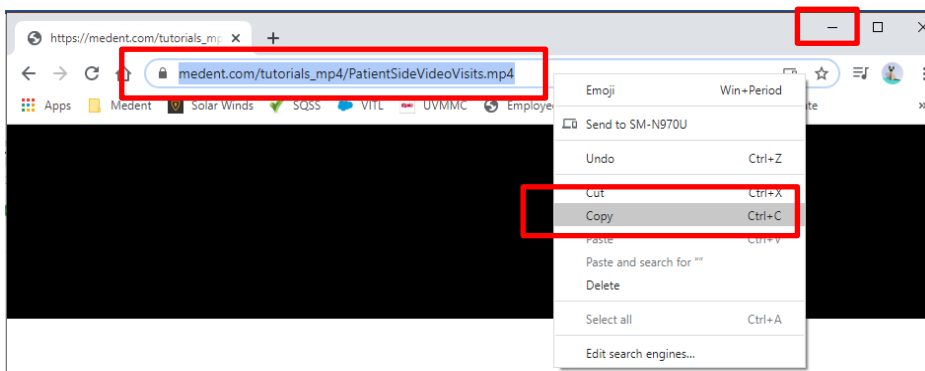
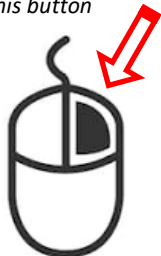


- Click the link to download the web browser and follow prompts to install it.
- After it's installed, test your new web browser again by going to <https://www.medentmobile.com/telemed/>

If you are still seeing the unsupported error message:

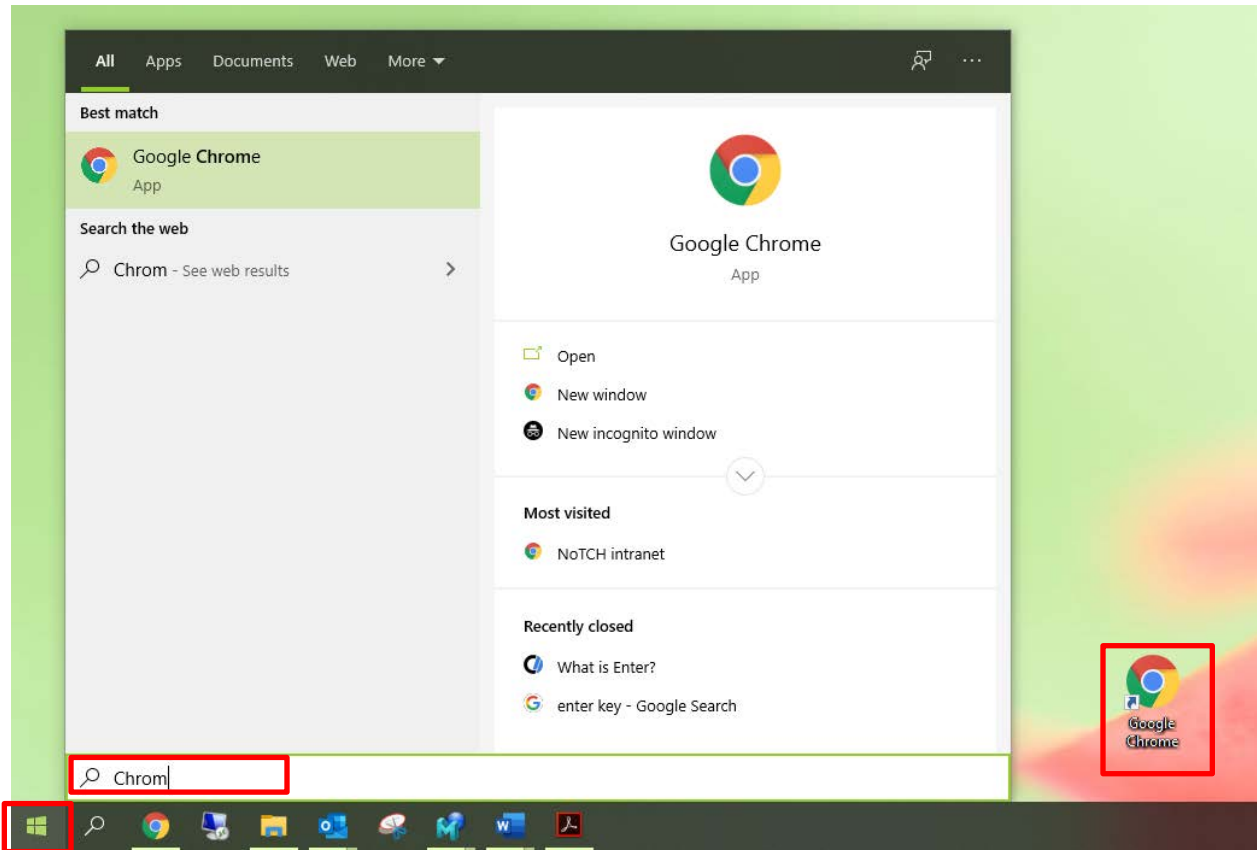
Select the web address in the **Address Bar**, right click your mouse and select "copy". Select the "line" icon in the upper right-hand side of the web page to shrink the web browser.

"Right Click" by pressing
this button

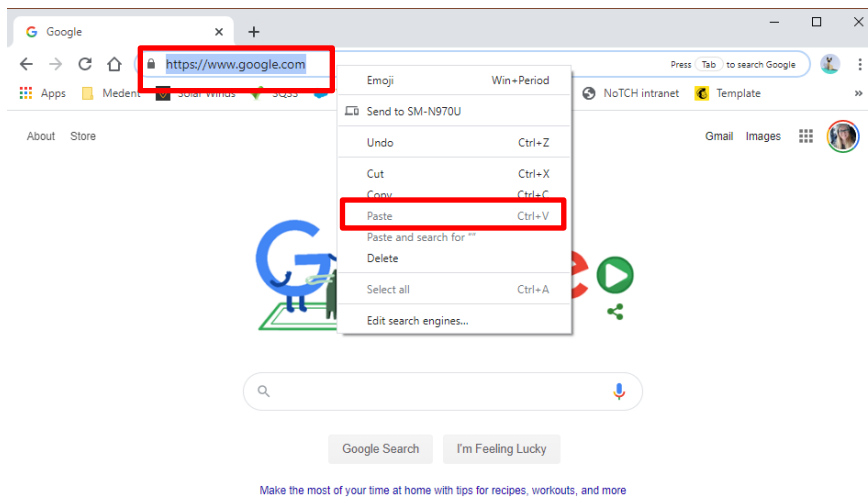




Look on the computer's desktop for the new web browser and double click to open. If you cannot find the icon on the desktop, click in the bottom left hand side of the screen and start typing the name of the web browser you downloaded and select it from the list.



Once the new web browser is open, right click the address bar and select "paste"; then hit the "enter" key on your keyboard.





After you've tested your web browser - You can connect to the video visit by:

- Clicking the unique link included in the email and/or text message you received from NOTCH (or by copying the link and pasting it into the address bar in a supported web browser).

<https://www.medentmobile.com/telemed/67200e978b692a3113667bc477cd99e9/c79450>.

Your telemed visit is scheduled for 04/30/20 @ 7:30 am with DOCTOR DEFAULT.

Click the link to consent to and start your video visit.

We recommend connecting via WiFi to avoid incurring mobile data charges.

Test the connection by clicking the link prior to your visit.

To view a tutorial on video visits, [click here](#).

Do not reply to this notification message. To change or cancel your appointment, please contact the office directly.

- Logging into your NOTCH Patient portal account using a supported web browser. You can access your patient portal by going to <https://notchvt.org/> and clicking on the Northern Tier Center for Health Portal picture:



- Then by clicking on "Appointments" on the left side of the screen and selecting the video appointment from the list:

Northern Tier Center for Health Portal

Print Upcoming Appointments
Request Appointment

If you have any questions regarding an upcoming appointment, please send a non-urgent message to the office.

Please cancel appointments at least **12 hours** in advance.

Upcoming Appointments

Date	Time	Doctor	Location
none			

Previous Appointments

Date	Time	Doctor	Location
04/30/20	7:30 am	Doctor Default	Click here to start video visit

- Messages
- [Appointments](#)
- My Appts
- Request an Appt
- Medications
- Allergies
- History
- Chart
- Account Info
- Statements

Please contact your NOTCH Location if you have
Additional questions about video visits!