

## **Patient Registration Form**

Name (first, last, middle initial):			Maiden/Other Name:					
Physical Address:				City:		State	:	Zip:
Mailing Address (if	f different):			City:		State	::Zi	p:
Home Phone:		Mobile:		Carrier:		Wor	k:	
Email:			DOB	8:		SSN:		
Legal Sex	Current Gender	Sexual Orientat	tion			Gender Identity	Y	
Male Female Preferred Pronot He/him They/them	Male Female	<ul> <li>Straight or Heterosexu</li> <li>Bisexual</li> <li>Lesbian, Gay, or Hom</li> <li>Don't Know</li> <li>Something Else</li> </ul>					Male (Female-to-Male) Female (Male-to-Female)	
RACE (Select all	that apply)							
ASIAN	NATIVE HAWA PACIFIC ISLAN		BLACK AFRICA AMERIC	N	IND ALA	ERICAN IAN OR ASKA TIVE	WHITE	CHOOSE NOT TO DISCLOSE
Chinese Chinese Cieftamese Asian India Korean Filipino Japanese Other Asian	<ul> <li>Native Hawaiian</li> <li>Other Pacific Islander</li> <li>Guamanian or Chamorro</li> <li>Samoan</li> </ul>		Black American	c or African n	American Indian or Alaska Native		U White	Choose not to Disclose
ETHNICITY								
HISPANIC, LAT	INO/A, OR SPANIS	SH ORIGIN	NOT HISPANIC, LATINO/A OR SPANISH ORIGIN			CHOOSE NOT TO DISCLOSE		
<ul> <li>Mexican American Chicano</li> <li>Puerto Rican</li> <li>Cuban</li> <li>Hispanic, Latino/A, or Spanish Origin</li> <li>Another Hispanic, Latino/A, and Spanish Origin</li> </ul>			Not Hispanic, Latino/a or Spanish			Choose not to disclose		
Primary Language:			D	o you need ir	nterpre	ter services?	]Yes []N	lo
Primary Pharmacy:			S	econdary Pha	armacy			
Insurance Information	ion: <i>Please complete</i>	e the following Ins	urance infe	ormation and	l provi	de a copy of insu	wance card(s	)
Primary Medical Same as patient				<b><u>Primary Dental</u></b> Same as patient				
Ins Company:				Ins Comp	any: _			
ID #:	G	rp #:		ID #:			Grp #:	
Policy Holder Name:			Policy Holder Name:					

DOB: \_\_\_\_\_\_SSN:\_\_\_\_\_

Federally Qualified Health Center serving Franklin and Grand Isle Counties

DOB: \_\_\_\_\_\_SSN:\_\_\_\_\_



Person financially responsible, if not the patient – e.g. Parent of a minor child:						
Name:	A	Address:				
Phone:	Home/Work:	DOB:				

Marital Status	Are you a U.S. Veteran?	Are you an Agricultural Worker?
Annulled       Divorced         Domestic Partner       Legally Separated         Married       Never Married         Widowed	☐ Yes ☐ No	☐ No ☐ Migrant ☐ Seasonal
Employment Status	Housing Status	
Full Time       Self-Employed         Part Time       Not Employee         Student Status         Are you a student?         Yes         No	Are you Homeless?	ng with others) er

Name of Person Completing This form (if other than patient):

Check here if the person completing this form has legal authority to consent for treatment of the registrant (requires supporting documentation if other than parent of a minor)

**Income Information:** Please check the appropriate box next to family size and corresponding household income range on the table below. As a Health Center that receives Federal funding, we are required to collect this information. All answers are confidential.

	0-100%	Feder Leve	ral Poverty el	101-150% Federal Poverty Level				151%-200% Federal Poverty Level			Over 200% Poverty	
Family Size				Househ	old I	ncome Rang	ge b	ased on Fai	mily S	Size	· · ·	
1	\$0	to	\$15,650	\$15,651	to	\$23,475		\$23,476	to	\$31,300	\$31,301	& over
2	\$0	to	\$21,150	\$21,151	to	\$31,725		\$31,726	to	\$42,300	\$42,301	& over
3	\$0	to	\$26,650	\$26,651	to	\$39 <i>,</i> 975		\$39,976	to	\$53,300	\$53,301	& over
4	\$0	to	\$31,320	\$31,321	to	\$48,225		\$48,226	to	\$64,300	\$64,301	& over
5	\$0	to	\$36,700	\$36,701	to	\$56,475		\$56,476	to	\$75,300	\$75,301	& over
6	\$0	to	\$42,080	\$42,081	to	\$64,725		\$64,726	to	\$86,300	\$86,301	& over

\*Add \$5,500 per each additional over 6



## **Medical History Questionnaire**

Nam	e:	DOB:	Today's Date:			
Heig	ht: Weight:	Previous Primary Care	Provider:			
Othe	r Care Team Provider (e.g. specialist, out	of state providers etc.):				
Do y	anced Directive: You have an Advanced Directive? ( <i>if yes, p</i> Id you like the Health Center to assist you		nced Directive?	Yes	No	Don't Know
Please answer the following questions as best you can, your answers are confidential.         Have there been any major changes to your health within the past year?         If yes, please explain:         Do you have any artificial joints, heart valves, implants, or prosthesis?         Have you had surgery, x-ray treatment, or chemotherapy for a tumor, growth, or other condition?						
If	<sup>f</sup> yes, please explain:					
Fem	ales Only:					
Are	you currently pregnant?					
If	f Yes, Due Date:					
Are	you currently breast feeding?					
	<b>th History:</b> Do you currently have, or hard Addiction         Anxiety/Panic Disorder/ PTSD         Arthritis         Asthma or Shortness of Breath         Back or Neck Problems         Blood Disease or Anemia         Bowel Disease or Ulcers         Dizziness         Fainting         Headaches or Migraines         Loss of Consciousness         Memory Loss         Chronic Cough         Cancer or Tumor         Diabetes         Emphysema         Fractures, Bone/Joint         Deformities Gout         Eye Trouble, Injury, or Blindness	<ul> <li>High</li> <li>Seizu</li> <li>Joint</li> <li>Hern</li> <li>Gyne</li> <li>Heari</li> <li>Heari</li> <li>High</li> <li>Troul</li> <li>Liver</li> <li>Neur</li> <li>Skin</li> <li>Tube</li> <li>Troul</li> <li>Troul</li> </ul>	Cholesterol rres Problems ia cological Problems ing Loss/ Ringing in Ears t Disease or Chest Pain Blood Pressure Prostate ble Disease or Hepatitis ological Problems Disease rculosis ble Sleeping oid Problems c Disorder D t Pain 	)		



## **Medical History Questionnaire**

Name:	]	DOB:		Today's Date:
Colonoscopy D Mammogram D	use note the date of your last scree Date: Date:		PSA Pap Smear	
Last Menstrual Period D	Date:			
Surgical History:				
Date:	Surgery:			

#### Family History: Has anyone in your immediate history experienced the following?

			Father	Mother	Sibling	Child	
Canc	er or Tumor						
Diab	etes						
High	Blood Pressure						I am adopted and do not
Hear	t Disease / Heart Attacl	k					know my
Men	tal Health						family history
Subs	tance Abuse						
Othe	r:						
	Father Deceased	Date of Death:		Cause of Dea	ath:		
	Mother Deceased	Date of Death:		Cause of Dea			
~ •		<b>.</b> .					
Socia	l History (Check all th	at apply)					
	Alcohol Use	Amount:					
	Drug Use						
	Smoker						
	Former Smoker	Estimated Qui	t Date:				
	Chewing Tobacco						
	Abuse/Neglect						
	Employed	Occupation:					
	Occupational Injury						
	Retired						
	Living with Spouse						
$\square$	Living Alone						



### **Medical History Questionnaire**

Name:		DOB:	Today's Date:		
Allergies: Medication Allergies / Reaction		Food, Envir	conmental, Animal Allergies	s / Reaction	
Current Medications:					
Medication	Dosage	Frequency	Reason for M	Iedication?	
Immunizations:				Yes No	Don't Know
Date of Last Tetanus Shot:		If unknown, w	as it in the last 10 years?		
Have you ever received the pneum	novax pneumonia v	vaccine?			
If ves, date vaccine received:					

I understand that, to the best of my knowledge, all of the proceeding answers are true and correct. If I ever have any change in my health or medications, I will inform my health care provider immediately. I hereby give my consent to treatment for myself, or the named patient (of whom I am the parent, legal guardian, or foster parent) to the Northern Tier Center for Health.

We set aside time just for you. If you're running late or must change an appointment, please call us as soon as possible. Arriving late may require your provider to reschedule your visit to allow enough time for your care. If you miss an appointment, you may have to wait for another opening. By calling us when you are unable to make your scheduled appointment, we are able to see other patients waiting for an appointment.

Signature of Patient or Guardian

Date



## Protected Health Information Release Authorization and Consent

Patient Name:	Date of Birth:				
Address:	Phone:	Cell phone:			
Information Requested From:		Email:			
Address:		Phone/Fax:			
Information Released To: <u>North</u>	ern Tier Center for Health (NOTCH)				
Address:	Phon	e/Fax:			
As described below for the follo	wing purpose(s): $\Box$ Continuity of Care $\Box$ (	Other:			
□ All Records OR	Diagnostic Imaging Reports	□ Lab Reports			
	$\Box$ Dental Records $\Box$ Consult Notes	☐ Immunizations			
	□ Office Notes □ Other:				
Other (please specify):					
Dates of care include:					

#### **MEDENT Customers:** Please send by Direct N2N Message - Practice@notch.medentdirect.com **Electronic Documentation Received on CD or DVD:** Please send to Richford Health Center – Care Coordination Department 44 Main Street, Ste. 200, Richford, VT 05476

I understand that if I do not state a date of expiration below, then this consent will expire one year from the last date of service to me at the Northern Tier Health Center (NOTCH). I understand that information released may include medical, psychiatric, mental health and/or drug and alcohol records. I understand that my Medical Records are protected under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), 45 Parts 160 and 164, and cannot be disclosed without my written consent unless otherwise provided for by state and federal regulations. A photocopy or facsimile of this consent is valid as is the original. I understand that I might be denied services if I refuse to consent to a disclosure for purposes of treatment, payment, or health care operations. I will not be denied services if I refuse to consent to a disclosure for other purposes. You are authorizing the Northern Tier Center for Health (NOTCH) to disclose your records in the following formats: verbal, written, electronic, unless otherwise specified here.

#### This authorization will expire on: \_

(If no date or event is stated, this release will expire one (1) year from the last visit the patient had)

Patient Signature:	Date
Guardian or Legal Representative Signature	Date
I understand that I may revoke this consent at any time. My dec	

were previously released under this consent. I hereby revoke this consent on: \_\_\_\_\_\_ (date). Do not release any further information under this consent. Signature:



### **Consent for Treatment, Payment, and Healthcare Operations**

Patient Name:		Date of Birth:			
	Please Print		Please Print		

#### I. Consent for Treatment:

I hereby give my consent for treatment for myself, or the named patient (of whom I am the parent or legal guardian of and have the legal right to consent to treatment) to the Northern Tier Centers for Health (NOTCH). Treatment may include health screening, diagnosis, medical treatment, dental treatment, mental health, psychiatry services, and drug and alcohol screening, assessment, diagnosis, and treatment.

#### II. Consent to Release Health Information

NORTHERN TIER

CENTER FOR HEALTH

I consent to the use within NOTCH and the disclosure to persons or organizations outside of NOTCH of my (or of the named patient for whom I am the parent or legal guardian) medical, dental, Care Quality Interoperative (HIE), Surescripts/Pharmacy, drug and alcohol, mental health, psychiatry and other treatment and health records ("health information") by NOTCH for the following purposes:

# A. Use of health information by or for NOTCH for treatment, payment, and health care operations.

- Providing treatment by NOTCH staff
- Conducting health care operations, including financial or quality assurance audits and / or training.
- Prescription ordering/refilling
- Billing your insurance company directly
- Processing payment for healthcare services, including the disclosure of health records to insurance companies, workers' compensation or liability carriers, or other agencies responsible for payment. This may also include updating insurance information on file with NOTCH.

# **B.** Disclosure of health information to people or organizations outside of NOTCH for treatment purposes:

- NOTCH is authorized to provide all past and present health information including 42 CFR. Part 2 document to other health care providers or agencies who participate in your care. This includes past medical records from outside organizations, prescriptions, drug and alcohol screening, diagnosis, and treatment.
- An individual release of information must be submitted for each transfer of care, family, friends, or other people that you wish to have access to your Medical Record information.

#### III. Assignment of Benefits

I authorize NOTCH to bill and receive payment directly from Medicare / Medicaid or any other insurance carrier for services provided to me.



I hereby assign to all payments from Medicaid, Medicare, or any health insurance policy for health care, rendered to be me by NOTCH.

I understand I am responsible for any unpaid balances incurred due to my care at NOTCH.

I understand that, to the best of my knowledge, the demographic information I provided is true and correct.

#### **IV.** Termination and restrictions of this consent:

NORTHERN TIER

CENTER FOR HEALTH

- **A.** I understand that I may revoke this consent at any time by providing written notice to NOTCH. Revocation will not affect any actions taken by NOTCH in reliance on this consent prior to the date of revocation. Unless otherwise revoked in writing, this consent will expire three (3) years after the date of my last service with NOTCH.
- **B.** I understand that I may request restrictions on the use or disclosure of my health information for the purposes described in this consent and that NOTCH may or may not agree to the request. I also understand that except for those restrictions on use or disclosure of health information to which NOTCH agrees, NOTCH will not be able to provide services to me (or the named patient without this signed consent.
- **C.** I have read this Consent for Treatment & Consent to the Release of Health Information; I understand and knowingly consent to its content.

I hereby acknowledge that I have been offered a copy of the Notice of Privacy Practices and understand NOTCH will use my protected health information in accordance with privacy law.

Patient Signature:	Date:
Parental Signature:	Date:
Guardian Signature/ POA:	Date:

If you are a legal guardian/power of attorney of a patient, this document is not valid until legal paperwork is provided.



## **NOTCH Patient Portal**

Manage your health online

**The NOTCH Patient Portal** provides real-time access to your health information including medications, labs, progress notes, and upcoming appointments - whenever you need it. You can also request an appointment, medication refills, and message your care team. Signing up is as easy as 1, 2,3...

Northern Tier Center for Health Portal	Create Message         Refresh         Move to Saved         Delete Message					
Login	Messages <ul> <li>Create Message</li> <li>Inbox</li> </ul>	Create Message     Clicking on the envelope marks the message as read/unread.				
Sign in Forgot password? Forgot login name?	<ul> <li>Saved Messages</li> <li>Sent Messages</li> <li>Appointments</li> <li>Medications</li> <li>Allergies</li> <li>History</li> </ul>		<ul> <li>02/27/20</li> <li>02/27/20</li> </ul>	Time 9:17 am 9:15 am 9:12 am 10:23 am	Subject Imm: Tetanus, Diphtheria CCD Thyroid Education Haba1c Panel	a Toxoids
New to the patient portal?	Chart Account Info		7,0019		ngoard and	

**Step 1:** Call the NOTCH Location where you receive your medical care and ask for your portal activation letter; or ask front desk staff when you check in for your next appointment.

**Step 2:** Go to our website, <u>www.notchvt.org</u>, and click on the link for patient portal. Click on "Activate Account" to start. Complete the form entirely, making sure to enter your last name, first name, and DOB exactly how they appear on your portal activation letter. If you need help, click on the "View a video Tutorial" link at the top of the page.



**Step 3:** That's it! Navigate through your health information using the links on the left-hand side of the page

- Use the "Messages" link to send or view messages
- Use the "Documents" link to view your progress notes
- Use the "Chart" link to view a chart summary including lab results

The NOTCH patient portal provides secure access to your health information online whenever you need it – Activate your account today!



# **NOTCH Network Pharmacies**

Located in

Fairfax	Richford	St. Albans	Swanton
(802)849-2101	(802)255-5530	(802)527-6700	(802)868-3338

# WELCOME TO ALL!

Hours by location:

Monday - Friday 8:30-5:30 @ Fairfax, St. Albans & Swanton

Monday 9:00-7:00, Tuesday - Friday 9:00-5:30 @ Richford

Saturday 9:00 – 12:00 – All Pharmacies

Drive-Thru available (Swanton) Free Mailing Available Get your medications filled on the same day each month Pick up a Free Medication Box! Check out our website –> www.notchvt.org

# WHERE SHOULD YOU GO?



# **Primary Care**

- Wellness or preventative visits
- Chronic condition management (diabetes, heart failure, COPD, asthma, hyper tension)
- Vaccinations
- Cold and flu symptoms
- Migraines
- Allergy symptoms
- Skin issues
- Minor fevers
- Earaches/infections
- Pink eye
- Sprains and strains
- Cuts that require stitches
- Minor fractures or sprains
- Minor injuries
- Urinary tract infections
- Severe back pain
- Vomiting and diarrhea
- Minor reactions to medications
- Animal bites
- Minor illnesses
- Insect bites/tick bites

# Emergency Department

- Chest pain
- Seizures
- Uncontrolled bleeding
- Poison ingestion
- Sudden loss of consciousness or inability to move
- Complex fractures
- Coughing or vomiting blood
- Stroke symptoms
- Difficulty breathing
- Severe abdominal pain
- Head trauma
- Severe asthma attack
- Mental health crisis



Call your primary care provider first, we will guide you! We have a provider on call 24/7 including after hours and holidays!

# Vermont health information exchange

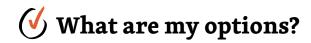


What is this?

So what is the Vermont Health Information Exchange?

The Vermont Health Information Exchange keeps your health records in one secure place. When you see a doctor or healthcare provider who participates, an electronic record may be sent to the Health Information Exchange. This record is ready for the next doctor you see so they know your health history. This doctor adds to your record so it's ready for the next doctor, and so on.

It puts your providers on the same page.



Now that you know more about the Vermont Health Information Exchange, let's talk about your options.

#### Participate

If you want the benefit of all your providers having your medical record you have nothing to do. If your providers participate, your records will be shared on the Health Information Exchange.

#### Get more information before you decide

Your doctor or healthcare provider can answer questions about the Health Information Exchange. Or you can call the Health Information Exchange Hotline at **1-888-980-1243**.

#### Don't participate

You can choose to not have your records shared with providers. This is called opting out. If you opt out, your record will be stored in the Health Information Exchange. But your providers will not be able to see it, except in emergencies.

To opt out, visit **VTHealthInfo.com** to complete or download the opt out form or call the Health Information Exchange Hotline at **1-888-980-1243**.

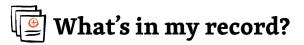
If you have questions and want to talk to a resource that is independent of the Vermont Health Information Exchange, call the Health Care Advocate Helpline at 1-800-917-7787.





For questions, call the Health Information Exchange Hotline at 1-888-980-1243.

# Vermont health information exchange



Patient records may include:

- Patient demographics
   (like name, age, date, date)
- (like name, age, date of birth, address)
- Illnesses
- Injuries
- Conditions
- Allergies
- Medications
- · Laboratory test results
- Radiology reports
- Patient care summaries
- Doctor notes
- Limited mental health information\*
- Limited substance use disorder information\* (also called addiction)

\* Records about mental health and substance use disorder treatment received at some primary care practices, emergency departments, and hospitals may be included. These records may include diagnoses and prescribed medications. At this time, private psychiatrists, mental health counselors and substance use disorder treatment centers do not contribute to the Vermont Health Information Exchange.

For more, visit VTHealthInfo.com/FAQS

The Vermont Health Information Exchange is operated by Vermont Information Technology Leaders (VITL) and is funded by the State of Vermont as a service to all Vermonters. For more on VITL, visit *VITL.net* 



Having your doctors and healthcare providers on the same page means better care for you.

When providers use the Health Information Exchange, they have access to a shared record. This means you won't have to answer the same questions everywhere. Or remember when things happened. Or know exactly what kind of medication you've taken. And if you ever can't give your information, like in an emergency, the doctor can still get important information to help you.





## VTHealthInfo.com

For questions, call the Health Information Exchange Hotline at 1-888-980-1243.